7 WAYS TO SHRINK YOUR TRASH

1. **Reduce:** Produce less waste to begin with
2. **Reuse:** Keep relevant items in circulation or repurpose them
3. **Recycle:** Separate glass, plastic, tin, and paper products for recycling and then buy items made from recycled materials. Invest in a recycling scheme
4. **Compost your organic waste**
5. Seek out **package-free** or low-packaging items
6. Buy in **bulk**
7. Avoid **single-use** food & drink containers and utensils

USEFUL CONTACTS

CCID 24-HOUR CONTROL CENTRE

082 415 7127 (Call or WhatsApp)

CITY OF CAPE TOWN

Replace a stolen bin / waste-related queries

0860 103 089

↘ **wastewise@capetown.gov.za**

Report illegal duming

021 444 6231/3

021 444 6223/4

City Law Enforcement & Metro Police

107 (from a landline)

SAPS CENTRAL CITY

021 467 8001/2 (24 hours)

Keep it CLEAN

www.capetownccid.org
info@capetownccid.org

CAPE TOWN CCID

URBAN MANAGEMENT

HOW TO MANAGE BUSINESS WASTE

ILLEGAL DUMPING

Please don't dump illegally. It's a waste of money and ultimately drives up your rates and levies. Put proper waste management procedures in place!

- **Manage your waste responsibly**
- **Implement an effective waste management plan**
- **Keep our CBD clean**

Littering and dumping cost taxpayers' money. Every year, the City of Cape Town spends R350 million removing waste dumped illegally throughout the Cape metropole.

Do your bit! It's your civic duty to report someone who is dumping waste illegally day or night. Take a photograph or a video and report them to the CCID or the City of Cape Town.

Punitive measures are in place to deal with illegal dumpers. The City has increased the number of officers who patrol dumping hotspots, including in the CBD.

Illegal dumpers can be fined from R500 to R5 000. Extreme offenders can be fined up to R20 000 or more.

WHERE TO REPORT ILLEGAL DUMPERS

CCID 24-HOUR CONTROL CENTRE

082 415 7127 (Call or WhatsApp)

CITY OF CAPE TOWN

021 444 6223/4

021 444 6231/3

- **SolidWaste.bylaw@capetown.gov.za**

After hours

021 957 4700 / 021 480 7700

107 (from a landline)

HOW TO MANAGE YOUR REFUSE

DOES YOUR BUSINESS HAVE:

- a waste management plan?
- a waste removal contract with the City and/or
- a contract with a private waste removal company?

It's crucial to manage business waste effectively and responsibly.

Every business in the Cape Town CBD is compelled to have a waste removal contract with the City of Cape Town or a private contractor.

IT IS ILLEGAL TO:

- dump waste on the pavement that doesn't fit into your black wheelie bins
- leave black bags on the pavement, put them in the City's green bins or other businesses' black bins
- dump cardboard and boxes on the pavement
- Place builders' rubble, stones, rocks, sand, oil or medical/hazardous waste in your bin.

CCID URBAN MANAGEMENT REMOVED OVER

1 254 TONNES

OF LITTER AND ILLEGALLY DUMPED WASTE FROM TOWN TO LANDFILL IN 2023

NEED A NEW BIN?

You can apply for a replacement bin by contacting the City on **0860 103 089,** emailing **wastewise@capetown.gov.za** or by logging a service request at **www.capetown.gov.za.**

Provide the following details:

- your name and number;
- municipal account number;
- your address.

The call centre will create a system notification and provide you with a reference number. Your bin should be delivered within 10 working days. The procedure is the same for damaged bins.

WHAT IS THE COST INVOLVED?

The City will charge a tariff only if you have been negligent, for example, if your bin was stolen from the pavement on a day other than the scheduled refuse collection day.